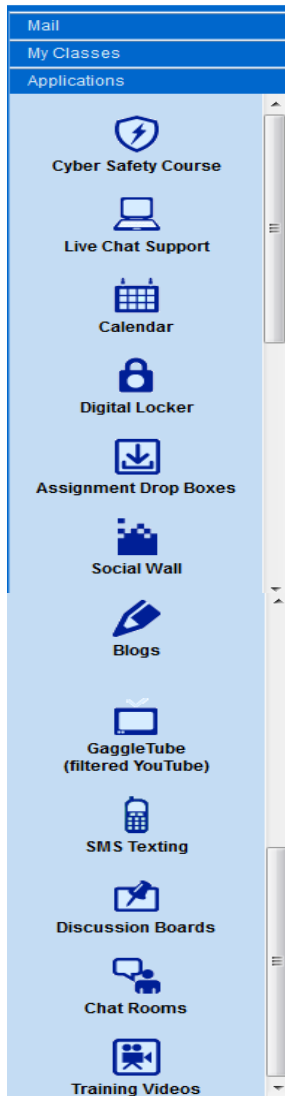




Student & Parent Frequently Asked Questions



1. What is Gaggle?

Gaggle is a communication and collaboration tool for Schools, Teachers, and Students. Gaggle is CIPA (Children's Internet Protection Act) compliant, which allows us to provide these tools through a safe and monitored environment. The online tools are all on the left-hand side when you log in and include:

- **Assignment Drop Boxes** – assign, collect, assess and return assignments
- **Digital Locker** – 10 G of storage with file sharing ability
- **GaggleTube** – allows teachers to search for videos and add them to assignments, blog posts, etc.
- **Social Wall** – keep in touch with your students, colleagues, peers, after-school groups, etc.
- **My Blog** – create multiple blogs with different themes
- **Message Boards** – participate in class discussions, homework centers, etc.
- **Chat Rooms** – live class discussion
- **Calendars** – create, manage, and share calendars, events, and homework due dates
- **My Classes** - integrates all of the great Gaggle tools into every class by providing easy access to class-specific homework, discussions, events, documents, and more!

2. How do I access my Gaggle account?

The Gaggle is an internet based solution that can be access anywhere there is internet.

- Go to <https://students.duvalschools.org>.
- Use your DCPS username and password to log in

3. Do parents have access to monitor their student's email account?

No, due to the security of other students' information (email addresses, etc.) parents do not have access to their student's email account. However, the HMS (Human Monitoring System) helps insure students make good decisions while using the tools in Gaggle.

4. Who do I call for technical support?

Gaggle has a multitude of resources on how to use each tool that can be accessed right inside your account including telephone support.

5. Can my child use an iPad or Android tablet?

Any type of tablet, netbook, or laptop can be used. The device must be able to connect wirelessly to the DCPS BYOD network where available while at school. Students are not authorized to plug any device into a network wired jack.

6. What software will be needed on my child's computer?

No software needs to be purchased. Students will access to Gaggie digital resources through the Internet.

7. Will the family need to have Internet access at home?

No. It would be helpful to have some form of Internet access in order for a child to make full use of school resources from home but it is not required.

8. Will I need to have a signed Acceptable Use Policy on file?

Each time a student logs onto the DCPS network on a school device or the DCPS BYOD network on their personal device, they are agreeing to the DCPS Acceptable Use Policy. The user is responsible for any activity that occurs under their account. There is no expectation of privacy when using any Duval Schools network, all access is logged and monitored. Any equipment attached to the Duval Schools network or property is subject to be scanned, monitored, captured, and physically and electronically searched. The District may disclose any data collected to Administration, internal and external law enforcement agencies. Any user account may be closed, suspended or revoked at any time it is determined the network was used in an inappropriate or unacceptable manner.

9. Where will my child's work be stored?

Students will store in their 10G of secure online storage that can be accessed anywhere you have access to the internet.

